

Advertise With Us – Terms & Conditions

(SwimProHub ProFinder Listings)

Last Updated: 04/03/2026

1. Nature of Platform

1.1 SwimProHub provides a **digital advertising and listing platform** for third-party businesses, professionals, academies, and service providers.

1.2 SwimProHub acts solely as a **platform for visibility and discovery**. We do not:

- Endorse listed businesses
- Guarantee outcomes, leads, bookings, or revenue
- Act as an agent, representative, or intermediary in transactions between users and advertisers

1.3 All interactions, contracts, payments (outside listing fee), and services are strictly between the advertiser and the end user.

2. Eligibility & Approval

2.1 SwimProHub reserves the right to:

- Approve or reject any listing at its sole discretion
- Request additional documentation for verification
- Remove listings that violate platform guidelines

2.2 Businesses must provide:

- Accurate business details
- Valid contact information
- Relevant category selection
- Lawful and compliant services under Indian law

2.3 False, misleading, or unlawful listings may result in immediate removal without refund.

3. Listing Fees & Payments

3.1 Pricing

Current Offer:

₹30 per month (excluding 18% GST)

Standard Pricing: ₹100 per month (excluding 18% GST)

Offer valid until 31st March 2026 unless extended or withdrawn earlier.

3.2 GST & Taxation

- All listing fees are subject to **18% GST** as per applicable Indian tax laws.
- Invoices will be issued to the advertiser.

3.3 Payment Terms

- Listing goes live only after successful payment confirmation.
- Payment must be made in full in advance.
- SwimProHub does not offer postpaid or credit-based listings.

3.4 Auto-Renewal (If Applicable)

If a recurring subscription model is selected:

- The listing will automatically renew at the end of each billing cycle.
- The advertiser may cancel before the renewal date to avoid future charges.

3.5 Pricing Modifications

SwimProHub reserves the right to:

- Revise pricing
- Introduce premium placements
- Modify promotional offers

Changes will not affect already paid active billing cycles.

4. Listing Duration & Activation

4.1 Activation

Listings typically go live within a few hours after:

- Successful payment
- Verification of submitted details

4.2 Duration

Listings remain active for the selected billing period:

- Monthly
- Quarterly (if introduced)
- Annual (if introduced)

4.3 Non-Payment

If renewal payment is not received:

- The listing may be suspended or removed
- SwimProHub is not obligated to retain data beyond the billing cycle

5. Advertiser Responsibilities

The advertiser agrees to:

- Maintain accurate and updated information
- Respond to inquiries in a professional manner
- Comply with all applicable Indian laws and regulations
- Ensure necessary licenses/certifications (where required)
- Not post misleading, harmful, or defamatory content

SwimProHub reserves the right to remove listings that:

- Damage the platform's credibility
- Receive verified complaints of fraud or misconduct
- Promote illegal or unsafe activities

6. Platform Visibility & Performance

6.1 SwimProHub provides digital visibility through placement on the ProFinder page (website) and within the SwimProHub app, making your business accessible to swimmers, coaches, academies, and sports enthusiasts across India.

6.2 While we actively maintain and promote the platform to grow user engagement, business outcomes such as inquiries, leads, bookings, or revenue depend on multiple factors including service quality, pricing, demand, and advertiser responsiveness.

6.3 The listing fee covers digital placement and visibility on the SwimProHub platform for the selected billing period.

7. Cancellation Policy

7.1 Advertiser-Initiated Cancellation

- Advertisers may cancel anytime by emailing: connect@swimprohub.com
- Listing remains active until the end of the current billing period.
- No partial refunds for unused time.

7.2 Subscription Cancellation

- Recurring subscriptions can be cancelled before the next billing cycle.
- No future charges will apply after cancellation confirmation.

8. Refund Policy

8.1 7-Day Money-Back Guarantee (New Listings Only)

If unsatisfied within 7 days of the initial listing purchase:

- Advertiser may request a full refund.
- Refund requests must be emailed to connect@swimprohub.com.

8.2 Non-Refundable Situations

Refunds will not be provided for:

- Renewal payments
- Mid-cycle cancellations
- Lack of leads or performance expectations
- Removal due to policy violations

8.3 Denied Listings

If SwimProHub rejects a listing during verification:

- A full refund will be processed.

8.4 Exceptional Circumstances

Refunds may be considered in cases of:

- Platform technical errors preventing visibility
- Duplicate or accidental payments

All refund decisions are subject to review.

9. Limitation of Liability

SwimProHub and its affiliates shall not be liable for:

- Business losses
- Revenue loss
- Indirect or consequential damages
- User disputes
- Service dissatisfaction between advertiser and end users

The advertiser agrees to indemnify and hold SwimProHub harmless from claims arising out of their services.

10. Content Rights

10.1 By submitting content, the advertiser grants SwimProHub a non-exclusive right to:

- Display business details on website and app
- Use business name/logo for promotional purposes related to the listing

10.2 Advertiser confirms they own or have permission to use submitted content.

11. Suspension & Termination

SwimProHub may suspend or terminate listings without refund if:

- Fraudulent activity is detected
- Legal violation occurs
- Repeated customer complaints are received
- Terms are breached

12. Amendments

SwimProHub reserves the right to update these Terms & Conditions at any time. Continued listing after updates constitutes acceptance of revised terms.

13. Contact Information

For billing, cancellation, and compliance queries:

Email: connect@swimprohub.com

WhatsApp: +91-9226974016